TRE MEDICAL, LTD.

Welcome to TRE Telehealth!

We are using a platform called doxy.me for your convenience. You don't have to download any software or create an account. Your information is anonymous. It is HIPPAA compliant and ensures your privacy and allows us to continue to take care of you, even outside our office!

Here are some details you need to know about telehealth.

1. We need you to sign a consent, either obtained through your TRE Medical patient portal or via email with our front staff

2. These visits with our doctors are subject to your insurance and deductible

3. Please refer "How to check in for your video visit" on the next page for instructions on how to visit with your doctor.

4. Please enter the virtual waiting room 20 minutes before your scheduled time

Our doxy.me web address is [tremedical.doxy.me.](tremedical.doxy.me) You can click on this link and it will bring you right to the waiting room.

Once there, you can select the physician you are seeing in order to enter their specific virtual waiting room.

How to check in for your video visit

1 **Use a computer or device with camera/microp...**

PC and Mac
Chrome | Firefox | Safari

Android
Chrome

iOS
Safari

2 **Enter your clinician's doxy.me web address into the browser**

https://tremedical.doxy.me.

3 Select the physician with whom you have an

appointment

Your webcam
isn't enabled yet.

Turn on webcam

doxy.me wants to

🎤 Use your microphone

🎥 Use your camera

Allow   Block

5 **Your care provider will start your visit**

Turn on webcam

Allow   Block

Call Tips

• Have a good internet connection
• Restart your device before the visit
• Use the Start Test button in the waiting room